

**NFU COUNTRYSIDE MEMBERSHIP SUBSCRIPTION TERMS AND CONDITIONS**

These terms and conditions set out the contract upon which the NFU (“we” or “us”) have agreed to supply NFU Countryside

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

If you requested a member service or benefit, prior to cancelling your membership, we reserve the right to deduct an amount from your refund proportional to the value of the service or benefit received compared to the full value of the contract.

4.1

Model Cancellation Form

To: NFU Countryside, Agriculture House, Stoneleigh Park, Stoneleigh, Warwickshire, CV8 2TZ

Email: [info@nfucountryside.co.uk](mailto:info@nfucountryside.co.uk)

I/We [\*] hereby give notice that I/We [\*] cancel my/our [\*] contract of sale of NFU Countryside membership

Ordered on [\*/received on [\*/

Name of consumer(s)

Address of consumer(s)

Signature of consumer(s) (only if this is notified on paper)

NFU Countryside reserves the right to increase the price of the membership subscription on an annual basis. You will be informed of any price increase within your renewal letter. If we discover an error in the price of your membership subscription, we will inform you as soon as is reasonably possible. If you are informed of the error prior to becoming an NFU Countryside Member or prior to confirming your membership renewal, you will have the option of reconfirming your order at the correct price or cancelling it. If we are unable to contact you, we will treat the order as cancelled. If you have already paid for your membership subscription at the incorrect price, it will be honoured. Prices are for individual membership only. VAT Registration No: 239 0651 62

**11. Credit Card Payment**

If you are under the age of 18 or are not using your own credit/debit card to pay for the membership subscription, you must ask the permission of the credit/debit card holder before entering the payment details. When you offer to subscribe to NFU Countryside either on-line, by post or verbally you are confirming that you have obtained the express prior permission of the credit/debit card holder.

**12. Liability**

You take responsibility for any membership related benefits, goods or services provided by an external provider including that of any advertiser in the magazine, on the website or other NFU Countryside literature. Any loss or damage suffered by you as a result of your involvement in whate.

Solicitors employed at the NFU are regulated by the Solicitors Regulation Authority. If your complaint is about one of our solicitors please allow us 8 weeks to consider your complaint. If we are unable to resolve it with you then you can take your complaint to the Legal Ombudsman. The Legal Ombudsman investigates complaints about poor service from solicitors.

There are time limits for referring matters to the Legal Ombudsman. You have up to six months to refer your complaint after we have dealt with it through our complaints' procedure. You can refer a complaint if the matter which you wish to complain about happened on or after 6 October 2010 or which you became aware of after 6 October 2010.

If you would like more information about the Legal Ombudsman, their contact details are as follows:

Visit: [www.legalombudsman.org.uk](http://www.legalombudsman.org.uk), Call: 0300 555 0333 between 8.30am to 5.30pm, Email: [enquiries@legalombudsman.org.uk](mailto:enquiries@legalombudsman.org.uk),

Post: The Legal Ombudsman PO Box 6806 Wolverhampton WV1 9WJ

#### **21. Queries**

If you have any queries or comments about your subscription please contact our customer service team:

Email: [info@nfcountryside.co.uk](mailto:info@nfcountryside.co.uk) Telephone: 0370 840 2030

Post: NFU Countryside, Agriculture House, Stoneleigh Park, Stoneleigh, Warwickshire, CV8 2TZ