

Terms & Conditions

These terms and conditions set out the contract upon which NFU ("we" or "us") have agreed to supply the NFU corporate membership to NFU corporate members ("you"). On becoming or renewing as a member of NFU, you accept these terms and conditions and you provide us with consent to handle your Personal Information in accordance with clause 4.

Contracting Party

The membership is a subscription between You and Us, this will be fulfilled by the National Farmers Union.

1. Membership Benefits

Membership of the NFU will provide you with a wide range of benefits. We reserve the right to change, amend or withdraw the benefits that apply to NFU Membership at any time. The external provider of any benefit included within your membership package will have absolute discretion in relation to the provision of their goods/services. Membership of the NFU does not guarantee that the external provider will accept an application from a member for the provision of their goods/services. Goods/services supplied by an external provider will be subject to the provider's own terms and conditions. We do not accept any liability for any loss or damage suffered as a result of a fault, error or omission in the provision of these goods/services. Our exclusions of liability shall not apply to any damages arising from death or personal injury caused by our negligence or that of any of our employees.

Advice given on our helpline is in respect of the law of England and Wales only. Should a dispute arise between you and an NFU Farmer and Grower member, the NFU, or one of our affinity partners we reserve the right to cease advising you on the matter in dispute. Solicitors employed at the NFU are regulated by the Solicitors Regulation Authority.

We accept no liability for any advertisements in the publications you may receive from us or on our websites or other NFU literature for goods or services that the advertisers provide or claim to provide and You will be subject to the advertisers own terms and conditions. We accept no liability for any loss or damage suffered as a result of a fault, error or omission in the provision of these goods/services.

The NFU have a facility available to members to enable only authorised users access to certain membership benefits. The member may nominate to the NFU up to a maximum of one (1) user. This nominated user may be changed upon notification to the NFU. Authorised users, or changes of, will be confirmed in writing by the NFU. If you would like to take up this option please contact NFU Call First on 0370 842 0600 with your membership number.

As a corporate member of the NFU, you will not attain any voting rights relating to the National Farmers Union. The right to elect officers of the National Farmers Union is also specifically excluded from the benefits of NFU corporate Membership.

2. Cancellation and Refunds

Your NFU Membership is an annual agreement commencing on 1st November each year, when a legally binding contract will be formed. Any payment arrangements

If you wish to cancel your membership subscription without incurring any penalty you must provide 14 days notice informing us of your intention to cancel prior to the renewal date on 1st November. This notice should be provided directly to NFU at the address detailed in clause 7. No refunds will be provided unless the notice requirements are complied with.

Once renewal of your membership has occurred, it will be possible to cancel your membership, but NFU are not obliged to offer a refund and you will still be liable for any outstanding sums due to NFU for your annual membership within 14 days of cancelling your annual membership.

3. Price Information

For membership subscriptions renewed via NFU CallFirst, post or a group office the Price displayed on an application form will prevail, for new membership subscriptions the price quoted by an NFU representative will prevail.

You can either make a one off payment for a one year membership subscription or make on going direct debit payments. NFU reserves the right to increase the price of the membership subscription on an annual basis.

You will be informed of any price increase within your renewal letter. If we discover an error in the price of your membership subscription, we will inform you as soon as is reasonably possible. If you are informed of the error prior to becoming an NFU member or prior to your Direct Debit being taken or of you confirming your membership renewal by paying for it, you will have the option of reconfirming your membership at the correct price or cancelling it. If we are unable to contact you, we will treat the order as cancelled. If you have already paid for your membership subscription at the incorrect price, it will be honoured.

4. Use of Personal Information

We are the Data Controller and Data Processor of any personal data you supply. The personal data you supply will be used to enable your membership subscription. As a member of NFU your data will be used for marketing, statistical and analytical purposes and to administer your membership. You will receive membership communications and from time to time we will let you know about promotions. If you provide us with your e mail address, fax or SMS number then we may send information which may be of interest. Your personal data may also be used to conduct research on our own behalf and on behalf of reputable third parties.

The NFU will share limited personal membership data and information with NFU Mutual in order to manage and maintain your membership. Personal membership data and information which has been shared in this way will be securely stored by NFU Mutual in line with the Data Protection Act 1998.

We sometimes allow carefully screened organisations to contact our members. Unless instructed by you, we will use your personal data in the above way, throughout the period of your subscription with Us and for an 18 (eighteen) month period after your subscription has ended.

If you wish to obtain a copy of your personal data held by NFU then please write to the address below. Please note that you may be charged a £10 fee for this service. You may also be asked to provide proof of your identity and for information that might help to locate the data you are seeking.

If you believe that any of the information we hold concerning you is incorrect or out of date, please provide us with the accurate information at the address below.

5. Governing Law and Jurisdiction

These terms and conditions are governed by English law. You hereby irrevocably submit to the exclusive jurisdiction of the English courts notwithstanding the jurisdiction where you are based.

6. Entire Agreement

These terms and conditions override any contrary terms or conditions published by us in relation to any membership subscription between you and NFU.

7. Queries

If you have any queries or comments about your subscription please contact our customer services team:

Telephone: 0370 842 0600

Email: membership@nfu.org.uk

Post: NFU DAT, Agriculture House, Stoneleigh Park, Stoneleigh, Warwickshire, CV8 2TZ

8. Complaints Procedure

At the NFU we aim to give you the best customer service possible. But if you feel we've fallen short of this, please let us where " A

are unable to resolve it with you then you can take your complaint to the Legal Ombudsman. The Legal Ombudsman investigates complaints about poor service from solicitors.

There are time limits for referring matters to the Legal Ombudsman. You have up to six months to refer your complaint after we have dealt with it through our complaints procedure. You can refer a complaint if the matter which you wish to complain about happened on or after 6 October 2010 or which you became aware of after 6 October 2010.

If you would like more information about the Legal Ombudsman, their contact details are as follows:

Visit www.legalombudsman.org.uk

Call 0300 555 0333 between 8.30am to 5.30pm

Email enquiries@legalombudsman.org.uk

The Legal Ombudsman
PO Box 6806
Wolverhampton
WV1 9WJ